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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/056,592	01/23/2002	Kenneth Deh-Lee	10015906-1	4692
7590 03/24/2005			EXAMINER	
HEWLETT-PACKARD COMPANY			WASSUM, LUKE S	
Intellectual Property Administration P.O. Box 272400			ART UNIT	PAPER NUMBER
Fort Collins, CO 80527-2400			2167	
			DATE MAILED: 03/24/2005	

Please find below and/or attached an Office communication concerning this application or proceeding.

Application No.	Applicant(s)	
10/056,592	DEH-LEE, KENNETH	
Examiner	Art Unit	
Luke S. Wassum	2167	

**Advisory Action** Before the Filing of an Appeal Brief --The MAILING DATE of this communication appears on the cover sheet with the correspondence address --THE REPLY FILED 04 March 2005 FAILS TO PLACE THIS APPLICATION IN CONDITION FOR ALLOWANCE. 1. X The reply was filed after a final rejection, but prior to filing a Notice of Appeal. To avoid abandonment of this application, applicant must timely file one of the following replies: (1) an amendment, affidavit, or other evidence, which places the application in condition for allowance; (2) a Notice of Appeal (with appeal fee) in compliance with 37 CFR 41.31; or (3) a Request for Continued Examination (RCE) in compliance with 37 CFR 1.114. The reply must be filed within one of the following time periods: The period for reply expires 3 months from the mailing date of the final rejection. The period for reply expires on: (1) the mailing date of this Advisory Action, or (2) the date set forth in the final rejection, whichever is later. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the mailing date of the final rejection. Examiner Note: If box 1 is checked, check either box (a) or (b). ONLY CHECK BOX (b) WHEN THE FIRST REPLY WAS FILED WITHIN TWO MONTHS OF THE FINAL REJECTION. See MPEP 706.07(f). Extensions of time may be obtained under 37 CFR 1.136(a). The date on which the petition under 37 CFR 1.136(a) and the appropriate extension fee have been filed is the date for purposes of determining the period of extension and the corresponding amount of the fee. The appropriate extension fee under 37 CFR 1.17(a) is calculated from: (1) the expiration date of the shortened statutory period for reply originally set in the final Office action; or (2) a set forth in (b) above, if checked. Any reply received by the Office later than three months after the mailing date of the final rejection, even if timely filed may reduce any earned patent term adjustment. See 37 CFR 1.704(b). NOTICE OF APPEAL 2. The reply was filed after the date of filing a Notice of Appeal, but prior to the date of filing an appeal brief. The Notice of Appeal was filed on \_\_\_\_\_. A brief in compliance with 37 CFR 41.37 must be filed within two months of the date of filing the Notice of Appeal (37 CFR 41.37(a)), or any extension thereof (37 CFR 41.37(e)), to avoid dismissal of the appeal. Since a Notice of Appea has been filed, any reply must be filed within the time period set forth in 37 CFR 41.37(a). **AMENDMENTS** 3. The proposed amendment(s) filed after a final rejection, but prior to the date of filing a brief, will not be entered because (a) They raise new issues that would require further consideration and/or search (see NOTE below); (b) They raise the issue of new matter (see NOTE below); (c) They are not deemed to place the application in better form for appeal by materially reducing or simplifying the issues for appeal; and/or (d) They present additional claims without canceling a corresponding number of finally rejected claims. NOTE: . (See 37 CFR 1.116 and 41.33(a)). 4. The amendments are not in compliance with 37 CFR 1.121. See attached Notice of Non-Compliant Amendment (PTOL-324). 5. Applicant's reply has overcome the following rejection(s): 6. Newly proposed or amended claim(s) \_\_\_\_\_ would be allowable if submitted in a separate, timely filed amendment canceling the non-allowable claim(s). 7. X For purposes of appeal, the proposed amendment(s): a) will not be entered, or b) will be entered and an explanation of how the new or amended claims would be rejected is provided below or appended. The status of the claim(s) is (or will be) as follows: Claim(s) allowed: Claim(s) objected to: Claim(s) rejected: 1,2 and 4-24. Claim(s) withdrawn from consideration: AFFIDAVIT OR OTHER EVIDENCE 8. 

The affidavit or other evidence filed after a final action, but before or on the date of filing a Notice of Appeal will not be entered because applicant failed to provide a showing of good and sufficient reasons why the affidavit or other evidence is necessary and was not earlier presented. See 37 CFR 1.116(e). 9. The affidavit or other evidence filed after the date of filing a Notice of Appeal, but prior to the date of filing a brief, will not be entered because the affidavit or other evidence failed to overcome all rejections under appeal and/or appellant fails to provide a showing a good and sufficient reasons why it is necessary and was not earlier presented. See 37 CFR 41.33(d)(1). 10. The affidavit or other evidence is entered. An explanation of the status of the claims after entry is below or attached. REQUEST FOR RECONSIDERATION/OTHER 11. A The request for reconsideration has been considered but does NOT place the application in condition for allowance because: See Continuation Sheet. 12. Note the attached Information Disclosure Statement(s). (PTO/SB/08 or PTO-1449) Paper No(s). 13. Other: \_\_\_\_\_.

> Luke S. Wassum Primary Examiner Art Unit 2167

Continuation of 11. does NOT place the application in condition for allowance because:

Initially, the examiner notes that the proposed amendment to claim 1, "wherein one of the attributes is the expert's real-time availability", does not correspond to the limitation of the canceled claim 3 "wherein the attribute is the expert's availability". Nonetheless, the examiner is granting entry of the amendment, because the examiner finds no patentable distinction between the terms 'availability' and 'real-time availability'.

Regarding the Applicant's argument that the Walker et al. reference fails to teach the new limitation "wherein the attribute is the expert's real-time availability", the examiner respectfully responds that at col. 3, lines 32-59, the reference clearly discloses the attribute of real-time availability. Also see col. 14, lines 27-28, for disclosure that the expert database maintains data on the expert, including availability standards.

Regarding the Applicant's argument that there would be no motivation to combine the Handerson et al. reference, the Chao et al. reference, the keen.com reference, the Lauffer reference, the Hice reference, or the Grube et al. reference with the Walker et al. reference with the Walker et al. reference, because these references teach systems that return a list of experts to the user, but Walker et al. is a system that operates in a bid request paradigm, the examiner respectfully responds that the portion of the Walker et al. reference cited to support the Applicant's contention, col. 7, lines 15-34 is clearly delineated as "one embodiment of this invention", see col. 7, line 6. Furthermore, the examiner directs the Applicant's attention to col. 6, lines 12-16, wherein it is disclosed that "A still further object of the present invention is to allow the client to choose from a list of experts in a field and select a particular expert to provide service, where such a service is in the form of expert advice or judgement.

Regarding the Applicant's argument that the keen.com reference "does not keep the real-time availability of the expert as required in claim 1", the examiner respectfully responds that the limitation in claim 1 is merely that the system maintain information regarding the expert's real-time availability, and this limitation is taught by the Walker et al. reference. The limitation of claim 10, that the user is automatically connected to a selected expert..., is anticipated by the "Call Now" icon of the keen.com reference.